(b) if so, whether Government have since considered the question of violation of the Indian Telegraph Act by the operation of Dish Antenna and Cable TVs for enjoying foreign TV transmissions; and

(c) if so, what precise steps are contemplated by Government in this regard to bring the law in conformity with the requirements of the people and the universal right to information ?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU) : (a) and (b) Yes, Sir.

(c) The issues regarding Cable T. V. Dish Antenna are currently under the active consideration of the Government.

**Complaints against Postal delays**

1217. SHRI SHIV PRATAP MISHRA: Will the Minister of COMMUNICATIONS be pleased to state :

(a) what is the number of complaints received by Government with regard to tardy delivery of mail during the last three years; and

(b) what measures have been taken by Government to improve the system ?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU) : (a) The Department registered the following number of complaints about delay in delivery of mails.

| Year | No. of complaints about delay in delivery |
|---|---|
| 1989-90 . . . | 69945 |
| 1990-91 . . . | 77264 |
| 1991-92 . . . | 77281 |

(b) Department has introduced periodical review of complaints to identify the reasons and to introduce appropriate corrective measures such as :

(i) Revision of transmission system

(ii) quality control measures

(iii) Constant coordination with Transport Agencies

(iv) Deployment of staff to needy offices

(v) Close inter-action with the Members of public through Post Forum, Dak Adalat and Open House Sessions

(vi) Punitive action against the staff found responsible

(vii) Constant monitoring both at the field and Headquarters levels.

**Cost of operation of mobile cellur telephone**

1218. SHRI RAMDAS AGARWAL : Will the Minister of COMMUNICATIONS be pleased to state :

(a) whether his Ministry has called for fresh International tenders for providing mobile cellular telephone services in the metropolitan cities in the country;

(b) if so, what is the likely rate for cellular phone calls as compared to conventional stationery phone calls in Bombay, Calcutta, Delhi and Madras; and

(c) what is likely amount of foreign exchange out flow in operation thereof indicating as to the number of tenders finalised so far, both old as well as new and names of parties to whom contracts have been awarded for this purpose by the DOT ?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU) : (a) No, Sir. No International tenders have been called. Tenders are called earlier from Indian Companies in collaboration with foreign Companies with a view to licence the Cellular Mobile Operation in the four Metro Cities of Bombay, Delhi, Calcutta and Madras.

(b) and (c) 8 parties were provisionally selected but since two of the unsuccessful biddars have gone to the Court, the matter is subjudice. However, as per the tender condition, foreign partners have to meet the entire foreign exchange requirement